



ASA HUTCHINSON  
GOVERNOR

# ARKANSAS AGRICULTURE DEPARTMENT

ARKANSAS FORESTRY COMMISSION  
ARKANSAS LIVESTOCK & POULTRY COMMISSION  
ARKANSAS STATE PLANT BOARD

1 NATURAL RESOURCES DRIVE, LITTLE ROCK, AR 72205 | (501) 225-1598 | AAD.ARKANSAS.GOV



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**Q:** How often is device calibration testing required?

**A:** Arkansas Weights and Measures Annotated Code 4-18-344 (b)(1)(A) and 4-18-344(b)(2)(A) require commercial devices to be tested for accuracy and correctness annually, by an Arkansas Bureau of Standards registered service agency.

**Q:** Does the Arkansas Bureau of Standards randomly test devices?

**A:** Yes. The Arkansas Bureau of Standards makes unannounced visits to device locations to conduct random tests of devices (no fee) for accuracy and correctness to ensure compliance.

**Q:** Does random testing by the Arkansas Bureau of Standards satisfy the requirement for devices to be inspected and tested annually by an Arkansas Bureau of Standards registered service agency?

**A:** No. It is the device owner/operator's responsibility to have their device(s) inspected and tested annually for accuracy and correctness by an Arkansas Bureau of Standards registered service agency.

*Arkansas Weights and Measures Annotated Code 4-18-344 (b)(1)(A) A person who owns a bulk meter or liquefied petroleum gas metering device for a commercial transaction must engage a registered service agent to annually inspect and test for the accuracy and correctness of the device.*

*Arkansas Weights and Measures Annotated Code 4-18-344 (b)(2)(A) A person who owns a pump or scale for a commercial transaction must engage a registered service agent to annually inspect and test for the accuracy and correctness of the pump or scale.*

**Q:** How often are registered service agencies required to renew their registration?

**A:** Registered service agencies are required to renew their registration with the Arkansas Bureau of Standards annually.

**Q:** What is the cost to become an Arkansas Bureau of Standards registered service agency and what is the cost to renew my registration?

**A:** There is no cost to become an Arkansas Bureau of Standards registered service agency or to renew your registration.

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**Q:** As a registered service agency, am I required to have a separate registration for each technician?

**A:** No. Technician names are maintained on your business registration application.

**Q:** Is online or in-person training required to become an Arkansas Bureau of Standards registered service agency?

**A:** Online training is required for scale companies to become registered scale service agencies. However, no training is required for meter companies to become registered meter service agencies.

**Q:** How often are test measures and weights required to be tested and recertified?

**A:** In-state registered meter service agencies are required to have test measures recertified by the end of June each year.

Out-of-state registered meter service agencies are required to have test measures recertified annually (12 months from previous certification).

All registered scale service agencies are required to have weights recertified annually (12 months from previous certification).

**Q:** Does the Arkansas Bureau of Standards require a specific series of numbers and/or initials pressed into the security seal of a device?

**A:** The Arkansas Bureau of Standards requires the registered service agency registration number, issued by the Arkansas Bureau of Standards to be pressed into security seal of device.

**NOTE:** Effective June 28, 2017, it is no longer necessary for service agencies to submit a Non-Compliance Report for non-compliant devices.

